

Outcomes Assessment Results Form for Annual Reports of Accredited Members

| Institution: | SBS Swiss Business School |
|--------------------------------|---------------------------|
| Academic Business Unit: | |
| Academic Year: | 2010-11 |
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International Assembly for Collegiate Business Education P.O. Box 3960 Olathe, Kansas 66063 USA

Outcomes Assessment Results

For Academic Year: 2010-11

Section I: Student Learning Assessment

| Student Learning Assessment for MBA Programs | | | | |
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| Intended Student Learning Outcomes for (Program 1): | | | | |
| 1. Students will be able to demonstrate knowledge of the fundamental principles in the functional areas of business. | | | | |
| 2. Students will be able to explain the global dimensions of business. | | | | |
| 3. Students will be able to apply ethical principles to leadership decisions. | | | | |
| 4. Students will be able to apply quantitative decision-support tools in decision making. | | | | |
| 4. Students will be able to demonstrate effective professional communication skills. | | | | |
| Assessment Tools for Intended Student Learning Outcomes— Direct Measures of Student Learning: | Performance Targets/Criteria for Direct Measures: | | | |
| 1. End-of-Program Comprehensive Examination | All senior students who major in business administration will score at least 70% on the comprehensive examination. | | | |
| 2. Senior Capstone Project | All senior students who major in business administration will score a minimum of 80% on their capstone projects. | | | |
| Assessment Tools for Intended Student Learning Outcomes— Indirect Measures of Student Learning: | Performance Targets/Criteria for Indirect Measures: | | | |
| 1. Student Satisfaction Survey | At least 90% of graduating seniors will express a high level of satisfaction from their learning experiences. | | | |
| 2. Alumni Survey | At least 80% of third-year alumni will indicate that they were very well equipped for employment in the business sector. | | | |

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| Summary of Results from Implementing Direct Measures of Student Learning: | | Performance Target Was | |
|---|--|------------------------|--|
| | | Not Met | |
| 1. The lowest score on the end-of-program comprehensive examination was 73%. | | | |
| 2. Eighty students completed the comprehensive case study in the capstone strategic management course. Of these 80 students, 70 (or 87.5% of the graduating seniors) achieved an "acceptable" or "exemplary" rating on each case evaluation criterion. | | | |
| Summary of Results from Implementing Indirect Measures of Student Learning: | | Performance Target Was | |
| | | Not Met | |
| 1. On a Likert scale ranging from 1 representing "very unsuccessful" to 5 representing "very successful," 76 students (or 95% of the 80 graduating seniors) indicated that they were either successful or very successful in achieving the intended learning outcomes in the major, i.e., responded with a either a 4 or 5 on the senior exit survey | | | |
| 2. On a Likert scale ranging from 1 representing "very poorly equipped for employment" to 5 representing "very well equipped for employment," only 70% of the responding graduates from three years ago responded with a 5 on the alumni survey. Of those responding to the survey, 40% felt that they needed a stronger foundation in finance and 20% felt they needed a stronger foundation in marketing. | | х | |

Proposed Courses of Action for Improvement in Areas for which Performance Targets Were Not Met:

1. Indirect Measure 2: After reviewing the curriculum and CPC coverage, we are supplementing FIN 373 with more current information on financial analysis. In addition, a course in marketing research is being added to provide more breadth and depth in marketing.

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